

# T.D.K Irrigation Annual Service Agreement

173 N. Main St. Sayville NY 11782 (631) 563-9167 [SkipH2o@aol.com](mailto:SkipH2o@aol.com)

The purpose of this agreement is to offer our customers the advantage of automatic annual irrigation services performed at a fixed rate. This agreement cannot be altered.

This service agreement between T.D.K Heating & Irrigation Corp. and \_\_\_\_\_ is valid for one season with automatic renewal, beginning at the signing date. This agreement will guarantee one of each of the following services. T.D.K agrees that these services will discount labor cost with 20% off of needed parts.

## 1. Annual Spring Activation:

- Turn Irrigation system on.
- Check performance of all valves and sprinkler heads.
- Make all needed adjustments and nozzle changes.
- Reprogram irrigation controller.

## 2. Summer Comprehensive visit:

- Run test on each zone to check for possible leaks, and proper system performance.
- Evaluate irrigation coverage to lawn, beds and shrubs.
- Adjust needed heads.
- Program controller for proper season conditions.

## 3. Annual Winterization:

- Clear out all irrigation lines. (T.D.K is not reasonable for damages due to freezing)
- De-activate irrigation controller.

This service agreement will provide the following additional benefits at no extra cost: Priority emergency service within 48 hours, priority scheduling for repairs and priority scheduling for new projects and services needed.

Discounts are also provided to agreement members at 20% off of parts and materials. This can be used on new projects as well but does not include labor cost. **Repair labor rate is discounted to \$75 per hour** from the regular \$95 per hour rate.

**Agreement plan cost are as followed:** Must be paid in full by September 20<sup>th</sup> of each year.

- \$160 – 1 to 6 zones. (Plus \$13.80 Tax)
- \$190 – 7 to 12 zones. (Plus \$16.38 Tax)
- \$220 – 12 to 15 zones. (Plus \$18.97 Tax)
- \$250 starting for 24 or more zones. (Plus \$21.56 Tax)

**Credit Cards are accepted, please call with card info for processing.**

**Terms of Service:**

- I. This agreement is auto-renewing and ongoing unless cancelled by the customer in writing within 30 days of renewal date.
- II. Invoices will be sent and due on September 20<sup>th</sup> of every year. (Late charges will be added for administrative reasons in the following order: 30 days late - \$15, 60 days late - \$30, 90 days late - \$45 and after 90 days of no payment, agreement subjected to collections. )
- III. Systems not installed by T.D.K will be required to meet basic operational standards as well as state and country safety regulations and codes.
- IV. Should you have a problem with any services or repairs, T.D.K must be notified within 7 days of service date. After 7 days the homeowner assumes responsibility for any problems by T.D.K.
- V. If the homeowner touches the irrigation system, T.D.K is not responsible for any repairs or adjustments needed. Also any warranties in place can be voided.
- VI. If another company or contractor is found working on the irrigation system, the agreement can be voided with no refund.
- VII. A \$30 fee will be added onto any retuned checks.
- VIII. A \$30 trip charge will be added to any missed appointments due to system access not being available.
- IX. T.D.K does not call to make service appointments; it is recommended you call for scheduling three weeks in advance during the busy season. (Agreement members receive priority and will be given the closest available date).

**Return this portion with Payment**

I agree to pay \$\_\_\_\_\_ for the total cost of the service agreement. I agree that this service agreement will automatically renew each year on the same initiation date as this contract and shall continue thereafter for one season unless cancelled the agreed way. There will be no refunds of payment. I have fully read and understand the above agreement and terms of service. I give authorization for T.D. K Heating & Irrigation Corp. to provide the above contracted services. **Your satisfaction is our number one priority, please inform us within 7 days of unsatisfactory service. Thank you for choosing T.D.K Heating & Irrigation and supporting a family business.**

_____ Name (Print)	_____ Signature (Required)	_____ Date		
_____ City	_____ State	_____ Zip code	_____ Home Phone	_____ Cell Phone

Email: \_\_\_\_\_

**Office Initials:** \_\_\_\_\_

**T.D.K Heating & Irrigation 173 N. Main St. Sayville NY 11782**

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# T.D.K Heating and Irrigation Corp.

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173 N. Main ST. Sayville N.Y 11782 (631) 563-9167 SkipH2o2aol.com

Dear Valued Customer,

I am sending this letter due to all the loyalty and trust I received from you as a T.D.K customer. I cannot express enough the amount of gratitude I have for helping T.D.K grow from a one-person company into a second generation family business. As you know being in business today is difficult and we work very hard to keep our customers satisfied with healthy beautiful lawns. Unfortunately, the cost of being in business continues to rise, making it hard for us to keep our prices down. That is why we are now offering service contracts at a reasonable cost to you our loyal customer. Our service contracts will include a winter system blow out, a spring system start up and a summer efficiency checkup. The summer checkup will help us find and fix any potential problems to save you money in the long run. If parts or additional labor is required, you will be billed at a discounted rate. Please look over the enclosed contract and give me a call with any further questions.

Sincerely,

Anthony Papa  
Owner/ Operator  
T.D.K Heating & Irrigation Corp.

**Please Check us out on the web for promotions!**

[Tdkirrigation.com](http://Tdkirrigation.com)  
[Facebook](#) & [Instagram](#)